



CARAVANS · MOTORHOMES
HOLIDAY HOMES
MADE TO MAKE YOU

Smile



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PART OF THE SWIFT GROUP

Cottingham · East Yorkshire · United Kingdom

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... CREATE MEMORIES THAT WILL LAST

Committed to providing exceptional value for money, Swift Group continue to make impressive increases in specification and user-friendly technologies, delivering even greater performance while ensuring prices remain competitive.

Whatever model you are considering, there has never been a more compelling time to choose Swift. With three ranges to meet different budget levels we have a model that's perfect for you.



12 CHALLENGER

Outstanding value at weights that can be towed by most family cars.



24 CONQUEROR

Exterior and interior refinement for five star touring.



34 ELEGANCE

Flagship range, exuding quality and style in a class of its own.

04 SWIFT EXPERIENCE

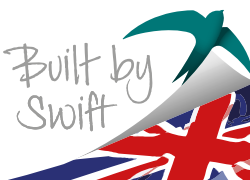
10 SMART PLUS

22 SMART HT

44 FEATURES

48 EXCLUSIVES

52 WHY BUY SWIFT





THE SWIFT EXPERIENCE

COUNTRY • COAST • FREEDOM

THE SWIFT EXPERIENCE IS A COMBINATION OF OVER 50 YEARS EXPERIENCE MAKING LEISURE VEHICLES FOR YOU TO ENJOY THE GREAT OUTDOORS. OUR AIM IS TO MAKE YOUR HOLIDAY AS COMFORTABLE AND RELAXING AS POSSIBLE SO THAT YOU RETURN WITH A BIG SMILE ON YOUR FACE.


YOU CAN FOLLOW THE LIVES OF FAMILIES WITH A PASSION FOR ENJOYING THE FREEDOM THE TOURER LIFESTYLE CAN OFFER AT:
SWIFTGROUP.CO.UK/SWIFT-EXPERIENCE

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- BUILT IN BRITAIN -



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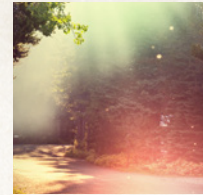
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NOT YOUR AVERAGE TRIP TO THE COUNTRY



Wake up to the sounds of nature, feel the morning dew on your feet, hold a cup of tea in your hand as you experience the sunrise over the hills and the sunlight streaming through the trees.

CARAVANS
MADE TO MAKE
YOU SMILE
- BUILT IN BRITAIN -

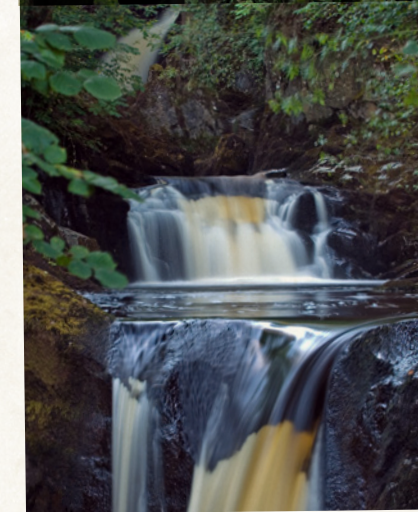


Morning breakfast made from the fresh local produce of the farm shop down the road, a bacon sandwich has never tasted so good. The days are full of possibilities; walking in bright green fields with sheep and cows, birds soaring high on the thermals and not a care in life, just anticipation of what is round the corner. Kids can be kids, running and playing, swimming in lakes, skimming stones, riding bikes, climbing trees and paddling canoes.

It's all about remembering the smiles on everyone's faces.

Live it. Experience it. Breathe it.

Adventure is allowing the unexpected to happen to you. Exploration is experiencing what you have not experienced before. How can there be any adventure, any exploration, if you let someone else - above all, a travel bureau - arrange everything before-hand?" *Richard Adlington, Death of a Hero.*



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THERE IS NO PLACE LIKE THE COAST



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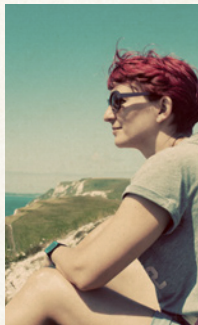
S Seagulls soaring, the sound of the waves lapping at the shore, sand between your toes and the fresh sea air, it's the simple things in life that bring the most joy.

Bucket and spade in hand, building sand castles, collecting shells and soaking up the sun on the beach with an ice cream or candy floss; it's what the seaside is all about.

With coastal parks a stone's throw away from seaside adventures you can enjoy a prime holiday location with all the comforts of home. Imagine the kids playing happily with new friends while you relax nearby and even the dog can come too.

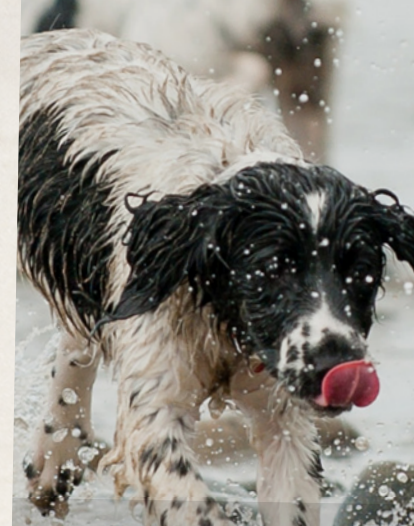
As the end of the day draws to a close, you get to relax in the comfort of your own caravan, head refreshed from the day's activities and ready for tomorrow's adventure.

With a Swift Caravan you have the freedom to roam on your timetable, at your pace in comfort and style. You can be spontaneous or carefully plan your break away to create precious memories and tales to treasure for a lifetime.



The ocean stirs the heart, inspires the imagination and brings eternal joy to the soul.

Wyland





SMART⁺
PLUS

ENHANCED INTELLIGENT CARAVAN CONSTRUCTION

As the UK's leading leisure vehicle manufacturer, the Swift Group undertakes what is probably the most extensive research and testing program in the industry and we are constantly looking at new and better ways to construct our products. SMART is the basis of our intelligent construction system that is used across our entire touring caravan range.

Enhanced for the new season, SMART Plus takes the proven technology which provides a Strong timber-less body frame with Modern desirable looks and a leading Aerodynamic shape that is highly Resilient to moisture, all wrapped up in a caravan that has undergone the most comprehensive Testing; and adds a new sandwich floor construction with a GRP outer skin providing greater durability from the elements. The roof has also been upgraded and is now in hail resistant GRP.

Carefully developed, SMART construction was only introduced once we were satisfied that it was truly fit for purpose.

Computer numerically controlled (CNC) cutting is used in the manufacturing process to provide accuracy and consistency time after time, to produce a high quality engineered product designed to give you a lifetime of SMILES.

NEW HAIL RESISTANT GRP ROOF

Woven GRP outer surface provides greater durability from the elements.

STRONG

The Strong timberless body frame uses 'PURE', a tough, hard polyurethane based product, that is totally impervious to water and has been proven through use.

MODERN

The SMART construction system uses Modern materials and has been developed to ensure the exterior profiles maintain the Modern desirable looks our caravans are renowned for.

AERODYNAMIC

We continue to lead the way in Aerodynamics using Computational Fluid Dynamics to help shape the bodysell for better fuel consumption and safer towing.

RESILIENT

All fixings are made into the 'PURE' material to a pre-defined depth. 'PURE' is totally impervious to water and has no veins. This means there is no passage for water from the outer skin to the inner wallboard, making the caravan highly Resilient to moisture.

TESTED

Extensive safety and durability Testing at the Millbrook track, and cold chamber Testing down to minus 15°C and beyond puts prototypes through conditions most products will never have to experience in a lifetime; all part of the Swift ethos to deliver the best products to you.

NEW FLOOR CONSTRUCTION

New 'sandwich' floor construction with ply upper, high rigidity Styrofoam core and GRP outer skin to provide greater durability from the elements.

NEW FRONT PANEL CONSTRUCTION

New front panel made with full GRP and foam construction gives a flatter and stiffer surface for the front gas locker door and windows to fix to.

SMART Plus features on the Challenger range



SWIFT TV

Find out more about the enhanced SMART Plus construction at www.swifttv.co.uk

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CHALLENGER

With a stunning new profile and the latest stylish interiors the Challenger range offers outstanding value at weights towable by most family cars.

Whether you are an active adventurer or relaxed rambler, with eight models to choose from including a twin axle variant, you are sure to find a Challenger that's right for you.





Bathed in natural light, courtesy of a panoramic sunroof, the stylish theme continues throughout the professionally designed and carefully coordinated interior.

'Aralie Sen' woodgrain with an ashen brown hue adorns the furniture and upper locker doors, which sport a new gloss finish and a chrome inlay.

'Zimba' soft furnishings are light and bright. A tasteful fusion of a cream base fabric with a dark brown thread and stylised floral curtains in earthy brown and duck egg blue accents. Chrome sockets, switches and push button locker catches finish the contemporary feel.







Turning up the heat!
New Alde heating option

Flexible seating and sleeping arrangements feature new Swift AirWave seating with a unique construction that expertly blends comfort and support.

Fixed beds are topped with the ultra comfortable Duvalay Duvalite mattress, exclusive as standard equipment to the Swift Group.

Well equipped kitchens feature the Dometic fridge with removable freezer compartment and washrooms have a transit friendly bi-fold shower door.

'Truma' Combi heating comes as standard and is easy to use via a digital panel to control the heating and hot water. Your new Challenger can now be refined further with an optional 'Alde' wet central heating system.

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SMART HT THE ULTIMATE CONSTRUCTION

SMART HT (Hi-Tech) is the most exciting breakthrough in caravan construction since their inception in the 1960's.

It uses a number of revolutionary, innovative materials and technologies not seen in the caravan industry before.

It has been in research, development and testing for five years and takes the recently launched SMART intelligent construction system to a new level with the use of hi-tech materials.

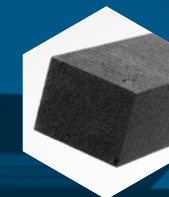
Such is the advance in design and construction many elements have been filed with the UK patent office.

SMART HT features on the Conqueror and Elegance range



1 GRP BODYSHELL PANELS

- GRP skin both sides provides excellent durability and impact resistance
- Balanced panel so will not bow with heat as proven by environmental chamber testing



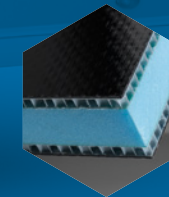
2 'PURE' FIXING BLOCKS

- Tough, hard polyurethane blocks, totally impervious to water
- Used within wall panels where extra fixing strength is required



3 UNIQUE COLD BRIDGE

- Breakthrough patented cold bridge within the aluminium side framing
- Prevents formation of condensation



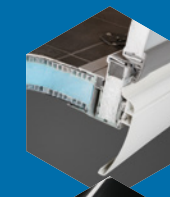
4 COMPLETELY TIMBERLESS COMPOSITE FLOOR

- 5 layer sandwich construction
- Combination of unique materials, processes and laminating solutions is patent pending
- Tested to the equivalent of 8 tonnes (or 100 people), twisted and pulled, all at different temperatures
- Incredibly strong with a great thermal performance in relation to weight



5 AERODYNAMICS

- Computational Fluid Dynamics used to help shape bodyshell
- All exterior parts are flush fitting allowing air to slip over the body and reduce drag
- Market leading aerodynamics



6 STRONG JOINTING SYSTEM

- Panels lock into patent pending aluminium and SRIM corner jointing system
- Panels secured firmly using strong bonding system
- System so strong the number of mechanical fixings are significantly reduced saving weight
- SRIM corner structure technology allows increase in internal space by 106mm
- Extensively tested to meet exacting standards



ENGINEERED COMPONENT CUTTING

- Components cut by a CNC (computer numerically controlled) machine driven by 3D CAD data
- Highly accurate for consistency time after time
- Automotive standards of build technology



SWIFT TV
Find out more about SMART HT construction at www.swifttv.co.uk

CONQUEROR

Renowned for its impressive styling the Conqueror is now fully built using innovative SMART HT construction. This takes this high end tourer's reputation for comfort, practicality and style to a new level.

Its aerodynamic exterior design combines a sweeping front aspect, sleek sunroof, rain water diverter and shapely one-piece rear panel creating a strikingly sleek silhouette. Available in both single and twin axle layouts the Conqueror is one of the best all season tourers money can buy.





Touring is the freedom to roam at your pace surrounded by the environment you choose. Swift designers have ensured that the Conqueror is the perfect partner for your journey.

The new 'Loretta' furnishings will make you feel at home with its natural blend of colours and textures including woven cream and ribbed warm brown bedding. The leaf pattern chocolate brown curtains tie in beautifully with the gloss upper locker doors in 'Aralie Sen' with 'Smoked Oak' inlays to create a sophisticated ambience.

For luxury at bedtime, all fixed beds are fitted with the exclusive Duvalay Duvalite mattress, containing lightweight memory fibre technology.







The Conqueror houses everything you need for five star touring with class leading width and headroom and an expanded list of luxury, safety and practical features designed to delight.

The new Swift Command control system features a new intelligent power supply unit with LCD control panel; certain functions can be controlled/monitored remotely via the new Swift Command App. This makes an impressive addition to the Conqueror's specification which already includes Alde central heating throughout. The leading edge design continues with FENIX NTM® kitchen worktops which are resistant to scratches, hygienic and easy to clean, efficient, dimmable LED lighting, solar panel and 'Ecocamel Orbit' shower head with on/off water conservation button.

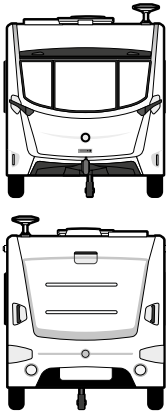
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CONQUEROR
SPECIFICATION



	480	530	560	565	570
Berths	2	4	4	4	4
Number of Axles	1	1	1	1	1
Internal Length (at bed box height)	4.98m / 16'4"	5.45m / 17'11"	5.93m / 19'5"	5.93m / 19'5"	5.93m / 19'5"
Overall Width*	2.26m / 7'5"	2.26m / 7'5"	2.26m / 7'5"	2.26m / 7'5"	2.26m / 7'5"
Overall Height (inc. TV Aerial)*	2.61m / 8'7"	2.61m / 8'7"	2.61m / 8'7"	2.61m / 8'7"	2.61m / 8'7"
Maximum Internal Headroom	1.95m / 6'5"	1.95m / 6'5"	1.95m / 6'5"	1.95m / 6'5"	1.95m / 6'5"
Overall Length*	6.54m / 21'5"	7.01m / 23'0"	7.49m / 24'7"	7.49m / 24'7"	7.49m / 24'7"
Awning A/A Dimension	9.01m / 29'7"	9.54m / 31'4"	10.02m / 32'10"	10.02m / 32'10"	10.02m / 32'10"
Mass in Running Order (inc. tolerance)	1328kg / 26.1cwt	1434kg / 28.2cwt	1515kg / 29.8cwt	1508kg / 29.7cwt	1482kg / 29.2cwt
Maximum Technical Permissible Laden Mass	1454kg / 28.6cwt	1585kg / 31.2cwt	1671kg / 32.9cwt	1664kg / 32.8cwt	1638kg / 32.2cwt
Total User Payload	126kg / 2.5cwt	151kg / 3.0cwt	156kg / 3.1cwt	156kg / 3.1cwt	156kg / 3.1cwt
Personal Effects Payload	126kg / 2.5cwt	151kg / 3.0cwt	156kg / 3.1cwt	156kg / 3.1cwt	156kg / 3.1cwt
Tyre Size	185 R14C 102Q	195/70 R15C 104R	195/70 R15C 104R	195/70 R15C 104R	195/70 R15C 104R
Thermal Insulation Grade	Three	Three	Three	Three	Three
BED SIZES					
Front Double	198cm x 178cm / 6'6" x 5'10"	198cm x 178cm / 6'6" x 5'10"	198cm x 163cm / 6'6" x 5'4"	198cm x 163cm / 6'6" x 5'4"	198cm x 163cm / 6'6" x 5'4"
Or Front Nearside Single	188cm x 67cm / 6'2" x 2'2"	178cm x 67cm / 5'10" x 2'2"	153cm x 67cm / 5'0" x 2'2"	163cm x 67cm / 5'4" x 2'2"	163cm x 67cm / 5'4" x 2'2"
And Front Offside Single	178cm x 67cm / 5'10" x 2'2"	188cm x 67cm / 6'2" x 2'2"	163cm x 67cm / 5'4" x 2'2"	163cm x 67cm / 5'4" x 2'2"	163cm x 67cm / 5'4" x 2'2"
Rear Double			182cm x 133cm / 6'0" x 4'4"		191cm x 129cm / 6'3" x 4'3"
Side Single Offside		180cm x 69cm / 5'11" x 2'3"		172cm x 70cm / 5'8" x 2'4"	
Side Single Nearside				190cm x 71cm / 6'3" x 2'4"	
Side Bunk Offside		176cm x 59cm / 5'9" x 1'11"			
Side Bunk Nearside					
Side Fixed Lower Bunk					
Side Fixed Upper Bunk					

580	630	645	650
4	6	4	4
1	2	2	2
5.93m / 19'5"	6.38m / 20'11"	6.38m / 20'11"	6.38m / 20'11"
2.26m / 7'5"	2.26m / 7'5"	2.26m / 7'5"	2.26m / 7'5"
2.61m / 8'7"	2.61m / 8'7"	2.61m / 8'7"	2.61m / 8'7"
1.95m / 6'5"	1.95m / 6'5"	1.95m / 6'5"	1.95m / 6'5"
7.49m / 24'7"	7.94m / 26'1"	7.94m / 26'1"	7.94m / 26'1"
10.02m / 32'10"	10.41m / 34'2"	10.41m / 34'2"	10.41m / 34'2"
1494kg / 29.4cwt	1618kg / 31.9cwt	1615kg / 31.8cwt	1640kg / 32.3cwt
1650kg / 32.5cwt	1798kg / 35.4cwt	1775kg / 34.9cwt	1800kg / 35.4cwt
156kg / 3.1cwt	180kg / 3.5cwt	160kg / 3.1cwt	160kg / 3.1cwt
156kg / 3.1cwt	180kg / 3.5cwt	160kg / 3.1cwt	160kg / 3.1cwt
195/70 R15C 104R	185/70 R14 88T	185/70 R14 88T	185/70 R14 88T
Three	Three	Three	Three
198cm x 163cm / 6'6" x 5'4"	205cm x 137cm / 6'9" x 4'6"	198cm x 163cm / 6'6" x 5'4"	198cm x 153cm / 6'6" x 5'0"
163cm x 67cm / 5'4" x 2'2"	163cm x 67cm / 5'4" x 2'2"	163cm x 67cm / 5'4" x 2'2"	153cm x 67cm / 5'0" x 2'2"
163cm x 67cm / 5'4" x 2'2"		163cm x 67cm / 5'4" x 2'2"	188cm x 67cm / 6'2" x 2'2"
182cm x 133cm / 6'0" x 4'4"	192cm x 129cm / 6'4" x 4'3"	182cm x 133cm / 6'0" x 4'4"	182cm x 133cm / 6'0" x 4'4"
	180cm x 69cm / 5'11" x 2'3"		
	176cm x 59cm / 5'9" x 1'11"		

WEIGHTS: The method of calculating the Mass in Running Order (MRO) and user payload figures was changed in order to bring it in line with European Vehicle Directives.

Allowances for essential equipment (e.g. gas cylinders) previously allowed for in the user payload are now contained within the MRO. A provision for a leisure battery which used to be within the essential equipment payload has now been included within the personal effects payload allowance.

Although the method of calculation has changed, the overall effect is that the amount of payload available to the customer has remained the same, it is just calculated in a different manner.

BED SIZES: Please note that the front double bed sizes quoted are for seating configurations without a chest of drawers. The front double bed width for a layout with a chest of drawers fitted, will be reduced by 0.4m (1'4") from that stated.

AWNING SIZES: Due to varying awning designs and sizes the awning sizes given are approximate only. Specific awning sizes must be confirmed by your dealer or awning manufacturer prior to purchase.

* The dimensions given are approximate due to slight variations in suspension ride heights, loading conditions and tyre pressures.

* Estimated.

Customers should verify the actual dimensions of their touring caravan before committing to anything that could be impacted by these dimensions.

LED ROAD LIGHTS: Certain vehicles may require a secondary fuse box when towing models fitted with LED road lighting.



ELEGANCE

Discover another world of leisure with the Swift Elegance, an exquisitely refined touring experience of luxurious comfort that is second to none.

Built using the innovative and award winning SMART HT construction system, the Elegance not only looks stunning, it is lavishly appointed and perfectly proportioned to ensure that your touring is as comfortable as it is memorable.



Smile



The spacious interior is immaculately designed and cleverly detailed to provide the maximum in comfort and practicality.

The positioning and versatility of the energy efficient LED's, from front pillar lights to dimmable spots and overlocker lighting, combine to create the perfect ambience.

Whether you're relaxing or entertaining you will be enveloped by the carefully chosen decorative scheme of 'Winchester Stone' which combines real leather with cleverly protected suede-like SwiftShield, a stain resistant fabric that keeps its good looks.

For luxury at bedtime, all fixed beds are fitted with the exclusive Duvalay Duvalite mattress, containing ultra light weight yet sumptuously comfortable memory fibre technology.







Fully equipped and immaculately dressed, the Elegance is the pinnacle of the Swift range of tourers and comes with an impressive specification.

The kitchen work surface is crowned with HI-MACS® natural acrylic stone, a non-porous, dirt-repellent surface and an LED lit cocktail cabinet provides dedicated space for your after dinner drinks.

The new Swift Command control system features a new intelligent power supply unit with LCD control panel; certain functions can be controlled/monitored remotely via the new Swift Command App. State-of-the-art functionality continues with USB and audio interfaces, an 80W solar panel and a washroom that boasts a convenient domestic style towel radiator, a feature of the Alde central heating system.

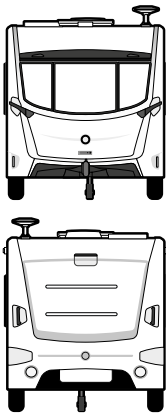
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ELEGANCE
SPECIFICATION



	480	530	565	570
Berths	2	4	4	4
Number of Axles	1	1	1	1
Internal Length (at bed box height)	4.63m / 15'2"	5.45m / 17'11"	5.93m / 19'5"	5.93m / 19'5"
Overall Width*	2.26m / 7'5"	2.26m / 7'5"	2.26m / 7'5"	2.26m / 7'5"
Overall Height (inc. TV Aerial)*	2.61m / 8'7"	2.61m / 8'7"	2.61m / 8'7"	2.61m / 8'7"
Maximum Internal Headroom	1.95m / 6'5"	1.95m / 6'5"	1.95m / 6'5"	1.95m / 6'5"
Overall Length*	6.19m / 20'4"	7.01m / 23'0"	7.49m / 24'7"	7.49m / 24'7"
Awning A/A Dimension	8.66m / 28'5"	9.54m / 31'4"	10.02m / 32'10"	10.02m / 32'10"
Mass in Running Order (inc. tolerance)	1354kg / 26.7cwt	1522kg / 30.0cwt	1570kg / 30.9cwt*	1561kg / 30.7cwt
Maximum Technical Permissible Laden Mass	1477kg / 29.1cwt	1673kg / 32.9cwt	1726kg / 34.0cwt*	1717kg / 33.8cwt
Total User Payload	123kg / 2.4cwt	151kg / 3.0cwt	156kg / 3.1cwt	156kg / 3.1cwt
Personal Effects Payload	123kg / 2.4cwt	151kg / 3.0cwt	156kg / 3.1cwt	156kg / 3.1cwt
Tyre Size	195/70 R15C 104R	195/70 R15C 104R	195/70 R15C 104R	195/70 R15C 104R
Thermal Insulation Grade	Three	Three	Three	Three
BED SIZES				
Front Double	198cm x 178cm / 6'6" x 5'10"	198cm x 178cm / 6'6" x 5'10"	198cm x 163cm / 6'6" x 5'4"	198cm x 163cm / 6'6" x 5'4"
Or Front Nearside Single	188cm x 67cm / 6'2" x 2'2"	178cm x 67cm / 5'10" x 2'2"	163cm x 67cm / 5'4" x 2'2"	163cm x 67cm / 5'4" x 2'2"
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Side/Rear Single Offside		180cm x 69cm / 5'11" x 2'3"	172cm x 71cm / 5'8" x 2'4"	
Side/Rear Single Nearside			184cm x 71cm / 6'0" x 2'4"	
Side Bunk Offside		176cm x 59cm / 5'9" x 1'11"		

	580	630	645
Berths	4	4	4
Number of Axles	1	2	2
Internal Length (at bed box height)	5.93m / 19'5"	6.38m / 20'11"	6.38m / 20'11"
Overall Width*	2.26m / 7'5"	2.26m / 7'5"	2.26m / 7'5"
Overall Height (inc. TV Aerial)*	2.61m / 8'7"	2.61m / 8'7"	2.61m / 8'7"
Maximum Internal Headroom	1.95m / 6'5"	1.95m / 6'5"	1.95m / 6'5"
Overall Length*	7.49m / 24'7"	7.94m / 26'1"	7.94m / 26'1"
Awning A/A Dimension	10.02m / 32'10"	10.41m / 34'2"	10.41m / 34'2"
Mass in Running Order (inc. tolerance)	1550kg / 30.5cwt	1707kg / 33.6cwt	1700kg / 33.5cwt
Maximum Technical Permissible Laden Mass	1706kg / 33.6cwt	1900kg / 37.4cwt	1900kg / 37.4cwt
Total User Payload	156kg / 3.1cwt	193kg / 3.8cwt	200kg / 3.9cwt
Personal Effects Payload	156kg / 3.1cwt	160kg / 3.1cwt	160kg / 3.1cwt
Tyre Size	195/70 R15C 104R	185/60 R15 88H	185/60 R15 88H
Thermal Insulation Grade	Three	Three	Three
BED SIZES			
Front Double	198cm x 163cm / 6'6" x 5'4"	198cm x 163cm / 6'6" x 5'4"	198cm x 163cm / 6'6" x 5'4"
Or Front Nearside Single	163cm x 67cm / 5'4" x 2'2"	163cm x 67cm / 5'4" x 2'2"	163cm x 67cm / 5'4" x 2'2"
And Front Offside Single	163cm x 67cm / 5'4" x 2'2"	190cm x 67cm / 6'3" x 2'2"	163cm x 67cm / 5'4" x 2'2"
Rear Double	182cm x 133cm / 6'0" x 4'4"	191cm x 129cm / 6'3" x 4'3"	182cm x 133cm / 6'0" x 4'4"
Side/Rear Single Offside			
Side/Rear Single Nearside			
Side Bunk Offside			

WEIGHTS: The method of calculating the Mass in Running Order (MRO) and user payload figures was changed in order to bring it in line with European Vehicle Directives.

Allowances for essential equipment (e.g. gas cylinders) previously allowed for in the user payload are now contained within the MRO. A provision for a leisure battery which used to be within the essential equipment payload has now been included within the personal effects payload allowance.

Although the method of calculation has changed, the overall effect is that the amount of payload available to the customer has remained the same, it is just calculated in a different manner.

BED SIZES: Please note that the front double bed sizes quoted are for seating configurations without a chest of drawers. The front double bed width for a layout with a chest of drawers fitted, will be reduced by 0.4m (1'4") from that stated.

AWNING SIZES: Due to varying awning designs and sizes the awning sizes given are approximate only. Specific awning sizes must be confirmed by your dealer or awning manufacturer prior to purchase.

* The dimensions given are approximate due to slight variations in suspension ride heights, loading conditions and tyre pressures.

* Estimated.

Customers should verify the actual dimensions of their touring caravan before committing to anything that could be impacted by these dimensions.

LED ROAD LIGHTS: Certain vehicles may require a secondary fuse box when towing models fitted with LED road lighting.

FEATURES

All Swift Caravans come with an impressive array of features.



01



02



03



04



05



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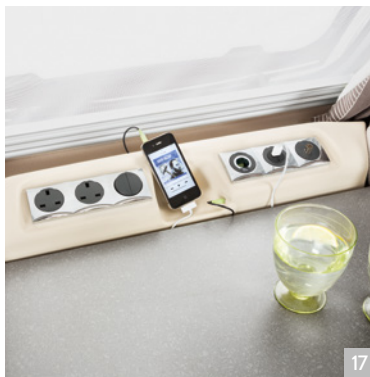
14



15



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19



20

01. Shock absorbers for a smoother towing experience
02. AL-KO ATC trailer control system for an enhanced towing experience (optional on Challenger models)
03. Exclusive LED light clusters which provide better visibility in poor weather
04. Gas locker door with single lever three point locking
05. Exclusive design Scorpion alloy wheels
06. External 230V socket and BBQ point for alfresco cooking (except Challenger models)
07. **New** Fixing bars for rear mounted optional Thule Elite G2 two cycle rack
08. Ventilated microwave oven with digital control and built in at an easily accessible level
09. Dual fuel hob with 800W electric hotplate and 3 gas burners combined with a separate grill and glass fronted oven
10. **New** Ecocamel Orbit shower head with on/off button so you use less water while experiencing a more powerful shower
11. Bi-fold shower door on track for ease of use (end lined washrooms)
12. Omnivent three speed, two way roof fan (except Challenger models)
13. Seat bases with spaceframe construction, full front access and space for larger items
14. Roof mounted 80W solar panel for enhanced independence
15. Dometic LCD 3-way refrigerator (size model specific, image shows new tall 134 litre slimline model available in selected Conqueror models)
16. Pull out chest of drawers with convenient front shelf pod
17. Front binnacle with USB socket, audio jack plug link to the radio and 230V sockets. Handy spirit level also helps assist with leveling of the caravan (no spirit level in Challenger, no USB in Challenger or Conqueror)
18. Positive locker catches for secure storage on the move and low energy lighting system featuring:
 - LED over locker lights and LED task lights
 - LED kitchen splash back panel and worktop drip lighting (except Challenger models)
 - LED low level night lighting (except Challenger models)
 - LED back lights in washroom mirrors (except Challenger models)
19. Alde wet central heating (standard in Conqueror and Elegance, optional in Challenger)
20. Domestic style towel radiator in washroom (Elegance only, fitted panel or pipe radiator in Conqueror and optional Alde heating in Challenger models)

FEATURES

You can be reassured when you buy a Swift Caravan that they come with the following market leading features.

CHALLENGER

Exterior

- European Whole Vehicle Type Approval ensures compliance with strict weight, dimension and safety regulations
- EN1645 Grade 3 classification for heating and thermal insulation
- Overall body width 2.23m/7'4"
- AL-KO galvanised steel chassis with Euro-axle
- **Enhanced** SMART Plus construction with Strong, moisture proof 'PURE' Polyurethane timberless framed body and **new** 44mm 'sandwich' floor construction with GRP outer skin, ply upper and high rigidity Styrofoam core
- **New** Hail resistant exterior GRP roof, fully bonded roof for extra strength and flatness with polystyrene insulation core
- 25mm 'sandwich' sidewall construction with polystyrene insulation core and marine grade aluminium outer
- **New** Stylish graphics scheme
- **New** Sweeping GRP front panel with triple flush fitting windows, panoramic sunroof and LED front marker lights
- **New** Wide access gas locker door with single lever three point locking
- **New** One piece rear GRP panel with exclusive LED light clusters which provide better visibility in poor weather
- **New** LED side marker running lights
- AL-KO Euro overrun device with two-way assisted handbrake
- 'Scorpion' alloy wheels
- Steel spare wheel
- Higher tyre rating - a load margin is included in the tyre specifications
- Shock absorbers for a smoother towing experience
- Semi-recessed body colour awning rail both sides
- Step-on hitch cover for easy cleaning of front windows
- 13-pin 'Jaeger' 12V car connector
- Bulkhead mounted regulator suitable for use with either propane or butane bottles
- **New** Flusher fitting fully double-glazed opening windows (no single-glazed cold areas)
- LED awning light
- Exterior one-piece door with interior moulded liner, window with blind and bin with dustpan and brush
- Exterior access battery box with mains electric inlet (battery not included)
- Aerial point in battery box for portable satellite dish connection
- Entrance step
- Rain guards
- **New** Fixing bars for optional Thule rear mounted two cycle rack

Interior

- 1.95m (6'5") headroom
- Panoramic front sunroof
- 'Zimba' soft furnishing scheme
- 'Aralie Sen' woodgrain with contemporary colouring
- **New** Gloss upper locker doors with chrome inlay
- Positive overhead locker catches for secure storage on the move

- Overhead locker doors with injection moulded space frame construction
- Chrome effect handles, sockets and switches
- Two scatter cushions
- Two bolster arms either side of front chest
- Twin curtain track for improved hanging and ease of use
- Sectioned removable carpets for flexibility
- 'French Oak' effect, high impact, scratch resistant floor lino
- **New** Swift AirWave bedding for greater seating and sleeping comfort
- Beech slat seat and bed bases with sprung hinged tops for extra comfort and easy access
- Seat bases with spaceframe construction, full front access and space for larger items
- Bed make-up system with slats retained on track (Mid bed uses the table)
- Exclusive Duvalay Duvalite mattress with lightweight memory fibre technology - hypoallergenic, excellent pressure relief, dustmite resistant and 100% recyclable (fixed bed models only)
- Fixed beds with aluminium bed frames to maximise strength and storage space
- Areas under beds and seats and washroom areas warmed by Truma blown air system and underfloor ducting insulated to minimise heat loss
- Front chest of drawers with convenient slide-out extending top
- Large dining table for full-size place settings
- Granite effect kitchen sink

- **New** Removable drainer and food grade nylon chopping board nestle together for easy storage in dedicated location
- Kitchen worktop extensions (except 530 & 640 models)
- **New** Kitchen laminate splashback
- Two cutlery drawers on smooth-action steel runners, one above fridge
- Two pull-out wire baskets in kitchen cupboard
- Midi-Heki roof window with flynet and adjustable concertina blind
- Door flyscreen with easy concertina action
- Cassette flyscreens and blinds on all windows
- Multi-directional clear roof lights in kitchens, bedrooms and washrooms
- Seat and backrest ventilation boards
- Retained embroidered entrance mat
- Lined washroom cubicle in all separate washrooms (Except 510)
- Thick washroom doors with domestic style locks and handles
- Shower bi-fold door retained on track for improved access (Except 510, 590 & 640)
- **New** Swivel spout vanity taps for improved use

- **Safety and Security**
- Thatcham approved TRACKER Retrieve fitted as standard
- AKS 3004 stabiliser
- Receiver for optional AL-KO Secure wheel lock
- Smoke alarm
- Carbon monoxide detector
- CRIS identity number labels on windows and caravan chassis
- Concealed security data chip within caravan construction
- High security locks
- Interior dead lock facility on entrance door for added security

Equipment

- Dual fuel heating with Truma Combi 4 Boiler 1.8kW electric/4kW gas/3.8kW combined in 480, 510 & 530 (Combi 6 1.8kW electric/6kW gas/5.8kW combined in 565, 570, 580, 590 & 640)

- Digital programmable controller for heating and hot water with ability to be remote controlled via **new** iNet Box upgrade option from Truma
- **New** Optional Alde central heating
- Large capacity waste bin on lower door
- 'Aspire MKII' oven with dual fuel hob with 800W electric hotplate and 3 gas burners with electronic ignition
- Glass hob lid with safety cut-out feature
- Thetford thermostatic oven and separate grill
- Ventilated microwave oven with digital controls built at an easily accessible level
- 8-Series Dometic 110 litre, electronic ignition fridge with removable freezer compartment, black effect finish and digital controls
- **New** Ecocamel Orbit shower head with on/off button for a powerful shower that uses less water
- Thetford C260 toilet with electric flush and 18 litre wheeled waste tank
- High flow rate in-board pump with chrome finish brass taps for reliable, high performance water supply
- Inboard semi-rigid fresh water pipes
- Large bore underslung rigid waste pipes
- Isolation taps for gas appliances
- User-friendly large 12V control panel with battery selection, battery state, lighting meter and water pump circuit control
- Fully protected mains electric system
- 25 amp switchmode charger/transformer
- TV station with 230V, 12V and aerial sockets (two in selected models)
- **New** Travel lock for TV brackets where fitted
- Radio/CD/MP3 player with iPod connection with upgraded premium radio speakers
- Status 570 directional Digital / Analogue TV/FM aerial and booster
- **New** 80W roof mounted solar panel
- Low energy LED over-locker lighting in seating and bedroom areas
- Low energy LED lights in main habitation area and washroom
- LED downlighters set in plinth over kitchen locker
- Four 230V sockets including twin in front shelf pod
- 25 metre mains hook-up cable

- **Safety and Security**
- Thatcham approved TRACKER Retrieve fitted as standard
- AKS 3004 stabiliser
- Receiver for optional AL-KO Secure wheel lock
- Smoke alarm
- Carbon monoxide detector
- CRIS identity number labels on windows and caravan chassis
- Concealed security data chip within caravan construction
- High security locks
- Interior dead lock facility on entrance door for added security

CONQUEROR

Additional/Upgrade to Challenger

Exterior

- **New** Unique highly aerodynamic exterior bodyshell
- **New** Curved GRP front panel with large sunroof and LED front marker lights
- **New** Wide access gas locker door with single lever three point locking
- **New** Curved rear panel with exclusive LED light clusters which provide better visibility in poor weather
- **New** SMART HT construction - Totally timberless bodyshell with patent pending elements and Hi-Tech components
- **New** GRP inner and outer skins to all panels including the floor
- **New** Patent pending 5 layer composite floor
- **New** Patent pending aluminium and SRIM corner jointing system
- **New** Patented cold bridge located within the aluminium side framing to prevent condensation
- **New** 2.26m (7'5") overall width
- **New** Flush fitting streamlined awning channel
- **New** Flush fitting one piece exterior door with magnetic stay, window and internal bin
- External service doors (access under nearside front bed and fixed beds)
- **New** Surface mounted impact resistant skirt system
- Wheel arches insulated with high density foam to prevent cold spots in storage areas
- Heavy duty corner steadies
- BBQ point
- **New** Stylish graphics scheme
- External 230V socket
- Key fob control to LED awning light with red alarm active indicator

Interior

- **New** 'Loretta' Soft furnishings scheme
- **New** Gloss upper locker doors with Smoked Oak inlay
- **New** Increased internal space offers long front beds with bolster cushions that remain in place and double as headboard (except 'L' lounge 630 model)
- Wider panoramic front sunroof
- **New** Thermoformed seat and backrest ventilation boards with bevelled back for better cushion angle and heating performance
- **New** Cast foam bedding for improved comfort and durability
- **New** Fixed bolsters either side of front chest with integrated rear heating vents (except 'L' lounge 630 model)
- **New** Integrated locker coving system throughout to carry cable routings
- **New** FENIX NTM® kitchen worktops (resistant to scratches, hygienic and easy to clean) and underslung stainless steel sink

- Kitchen work top extensions (except 530)
- Midi Heki over fixed beds
- Pleated blinds and fly nets to all windows
- Sectioned removable wear resistant harewood quality carpet
- Access flaps in fixed bed surrounds and day seat ends
- **New** Kitchen drawer runners for smooth operation
- Luxury curtains with full width fabric on all side and centre front windows
- **New** Folding washroom ceiling mounted garment hanging rail (except 560 & 650)
- Fabric blinds to washroom window (model specific)
- **New** Front shelf mounted spirit level that can be viewed through front window for quick and easy van levelling

Equipment

- **New** Swift Command control system
- **New** Swift Command Intelligent power supply unit with LCD control panel; Functions include battery selection, battery state meter, lighting and water pump circuit controls, internal & external temperature, internal humidity levels, 230V load limiter (settable between 5 amps & 16 amps), solar panel charging levels, heating controls and Bluetooth connection
- **New** Swift Command App allows certain functions to be controlled/monitored remotely
- ALDE radiator central heating and water heating with daily programming with LCD touch screen control and choice of 1kW, 2kW or 3kW setting
- **New** Boiler mounted heating circulation pump with manual override to assist with system air bleeding
- ALDE washroom radiator in all models
- **New** Tall slim line Dometic 134 litre electronic ignition fridge incorporating 12 litre removable freezer compartment in 480, 560, 565, 570 & 580
- Under counter Dometic 110 litre electronic ignition fridge incorporating 12 litre removable freezer compartment in 530 & 630
- 190 litre Dometic electronic ignition double door fridge freezer with 35 litre freezer capacity in 645 & 650
- Omnivent three speed, two way roof fan
- Low energy LED lighting system throughout with over-locker lights, dimmable task lights and low level night lights
- LED back-lit acrylic sink splash back
- LED backlights in washroom mirrors
- Light in wardrobe
- Minimum of six 230v sockets including two in compact front shelf pod

Safety and Security

- AL-KO ATC trailer stability control fitted as standard
- Passive infra-red alarm system with tilt sensor and key fob operation

ELEGANCE

Additional/Upgrade to Conqueror

Exterior

- Graphite step on hitch and lower front and rear valance
- External shower point
- AL-KO side-mounted jack
- Spare wheel on underslung carrier

Interior

- **New** Part Leather/SwiftShield soft furnishing scheme
- Additional background lighting to panoramic sunroof and front 'A' pillars
- Curved upper locker doors in high gloss 'Aralie Sen' wood grain with new Smoked Oak effect inlay and matt white doors to kitchen area
- Gloss finish to front chest of drawers
- Lightweight, strong composite furniture construction
- Soft close hinges to specific lower doors with positive catches for secure storage
- Cocktail cabinet with glass and bottle holders, mirror and LED lighting
- Luxury curtains with full width fabric on all side and centre front windows complemented by fabric covered wall pads
- High quality luxury 58oz carpet laid in sections for easy removability
- Deep fully padded headboard to fixed bed
- Fabric covered vent boards adjoining fixed beds
- Hi-MACS® natural acrylic stone solid kitchen work surface with work top extension flap
- Mini and Midi Heki clear skylights to lounge and bedroom compartments

OPTIONS

FACTORY OPTIONS	CHALLENGER	CONQUEROR	ELEGANCE
Alternative fabric scheme including the SwiftShield stain-resistant, easy-clean seating fabric with soft suede like texture	Option	Option	Option
Leather/'SwiftShield' fabric scheme	Option	Option	Standard
Alde central heating with perimeter radiators to heat under beds, seats and washroom areas	Option	Standard	Standard
AL-KO ATC trailer control system	Option	Standard	Standard
DEALER FIT OPTIONS	CHALLENGER	CONQUEROR	ELEGANCE
Alarm system (infra-red with tilt sensor and key-fob operation)	Option	Standard	Standard
AL-KO Secure wheel lock	Option	Option	Standard
Wrap-around cushion and backrest	Option	Option	Option
Thule Elite G2 Two cycle rack	Option	Option	Option

- bedroom compartments
- Space saving sliding wardrobe door (model specific)
- Decorative inlay to washroom door (model specific)

Equipment

- Domestic style chrome effect towel radiator in all washrooms
- Under counter Dometic 110 litre electronic ignition fridge incorporating 12 litre removable freezer compartment (190 litre Dometic electronic ignition double door fridge freezer with 35 litre freezer capacity in twin axles)
- 30 litre internal fresh water tank with additional external pump for filling or direct feed to taps in all models
- Addition of water tank gauge and filling function on **new** Swift Command power supply unit
- Premium quality speakers in washrooms
- Low energy LED lighting throughout including front pillar lights
- Down lighting and ceiling header lighting
- Front shelf pod with USB socket, audio jack plug link to radio and 230V sockets
- Between six and eight 230V sockets (not including cooker and microwave)
- Pre-wired for motor mover with internal isolation switch and 12V connection point

Safety and Security

- AL-KO Secure wheel lock(s)

FABRIC OPTIONS
AND SEATING

Within the Swift range fabric options are interchangeable, however this will effect seating and cushion make ups, please ask your dealer for full details and clarification.



'Zimba' upholstery scheme
Challenger standard fabric



'Loretta' upholstery scheme
Conqueror standard fabric



'Winchester Stone' upholstery scheme
Elegance standard fabric
(part leather, part SwiftShield)



SwiftShield upholstery scheme
'SwiftShield' fabric has a soft suede type feel and has been cleverly treated during manufacturing to resist stains. It is very easy to clean and just requires a soft cloth dampened with water to remove most stains. SwiftShield is Exclusive to the Swift Group, you can find out more on Swift TV. www.swifttv.co.uk



Swift AirWave Seating
AirWave bedding gives a sleek silhouette to the seat cushions whilst providing just the right combination of support and cushioning. The unique Swift AirWave construction gives the feel and comfort of a mattress topper when the cushions are turned over for bed make up. It features in the Challenger range.



Swift Cast Seating
Conqueror and Elegance ranges feature Cast seating which gives the same benefits as Swift AirWave with a superior comfort level.

FABRIC OPTIONS	CHALLENGER	CONQUEROR	ELEGANCE
'Zimba' upholstery scheme	Standard	Option	Option
'Loretta' upholstery scheme	Option	Standard	Option
'Winchester Stone' upholstery scheme	Option	Option	Standard
'SwiftShield' upholstery scheme (Conqueror seating cushion make up)	Option	Option	Option

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See the latest products and developments

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EXCLUSIVE TO
SWIFT GROUP

In addition to the SwiftShield fabric option, are the following features.



Exclusive to the Swift Group, is the fitting of a Duvalay Duvalite mattress on fixed beds across the entire range. Brought to recognition on Dragon's Den and now backed by Hilary Devey, the Duvalay Duvalite is a new innovative mattress made with lightweight memory fibre technology. This hypoallergenic fibre remains as comfortable as memory foam but has many other benefits. Helping eliminate heat retention it gives superior temperature harmony, excellent pressure relief and is durable and resilient. It is resistant to dust-mite and is 100% recyclable. Being ultra light weight it also contributes to significant weight savings.

duvalite
TECHNOLOGY
Unique memory fibre technology that provides lightweight luxury, temperature harmony & supreme comfort



EXCLUSIVE TO SWIFT GROUP



**SWIFT
COMMAND**

Developed in conjunction with
SARGENT

PUTTING YOU IN CONTROL

Swift Command is an exciting new system exclusive to Swift Group that connects you with your caravan to give you greater control than ever before. It features on Conqueror and Elegance ranges for 2016.

The new intelligent Swift Command power supply unit comes with a smart LCD control panel that has enhanced control panel functions. As well as all the familiar controls for battery selection, battery state meter, lighting and water pump circuit controls, a new AC current limiter, when set automatically reduces the central heating / water heater power to match the site supply and a range of new sensors and gauges like the battery and solar current meter are great for the techies to see how much power is being used or generated.

An exciting Swift Command App links with Swift Command power supply unit to allow remote control/ monitoring of certain vehicle systems and further information such as:

- Power information and control
- Lighting control
- Water system control
- Heating control
- GPS position and tracking
- Alerts & notifications
- Account and system settings
- User manual
- Swift website link



Bluetooth and GPRS data connection provides access to the caravan from near and far (signal or wi-fi required) on a phone, tablet or PC via the App. You simply download the Swift Command App from the Apple App Store, the Android Play store or the Windows store and register your details.

Ask your dealer for more information.



WATCH FILMS ON SWIFT TV
See the latest products and developments



SEE THEM AT SWIFTTV.CO.UK

FIND OUT MORE SWIFTGROUP.CO.UK

VALUE ADDED PARTNERSHIPS

Swift Group work in close partnership with the following companies to ensure vital elements of their caravans are the best they can be.



Swift Group work in partnership with Truma and Alde, the manufacturers of the heating systems installed in our touring caravans. This partnership sees both teams challenging each other to deliver the best kit/equipment at the best price for the caravan ranges. Truma and Alde also carry out cold chamber testing of the products to prove they meet the Grade 3 standard for heating and insulation.

The Swift range of touring caravans are built on AL-KO galvanised steel chassis and come with the AL-KO ATC trailer control system (except Challenger models) and the AL-KO AKS 3004 stabiliser to enhance the towing experience and provide extra safety while towing at higher speeds.

New for this season, all Swift Group caravans are now fitted as standard with fixing bars on the rear panel designed to take an optional Thule rear mounted two cycle rack.

Swift Caravans come exclusively fitted with the self-powered Thatcham approved TRACKER Retrieve system. This is one of the most effective tracking systems available, recognised by all police forces. Powered by its own battery, it is ideal while the caravan is in use or in storage. Activation of the system is via a specially negotiated annual subscription.

The only Caravan Cover and Towing Protectors recommended by the Swift Group are made here in the UK by Specialised Covers. Each cover is tailored to your specific Swift Group model and is the premium protective storage or towing cover on the market. Made from the very best fabric, the storage cover is perfectly balanced between being waterproof and breathable, to help protect your new Swift caravan. The Specialised Covers Tow Pro range are the only single piece construction, easy to use towing protectors on the market which will protect your Swift caravan from stone chips and dirt during your journey.



WHERE THE HEAD MEETS THE HEART

Your head says you need a caravan that's durable, functional, comfortable, safe and secure. Your heart wants great looks and a great choice. With Swift Group you can have the best of both worlds with the backing of a company established over 50 years.

SWIFT MADE TO MAKE YOU *Smile*

DURABILITY

- Unique SMART Plus and SMART HT construction system
- Rigorous safety testing at Millbrook and cold chamber testing down to minus 15°C and beyond puts prototypes through conditions most products will never have to experience in a life time, all part of the Swift ethos to deliver the best product possible to you
- One piece 5000 Series marine grade aluminium side panels for good impact and corrosion resistance (GRP on Conqueror and Elegance ranges)
- Assured build construction with a manufacturer backed, free 10 year bodyshell warranty as standard on all caravans



SMART PLUS



SMART HT



FUNCTIONALITY

- Significant advancements in design and storage that optimise your living and sleeping space and comfort
- A host of money saving developments including improved fuel efficiency and use of low energy lighting
- Truma dual fuel heating on Challenger
- Alde heating and hot water for optimum performance on Conqueror and Elegance (Optional on Challenger)
- Swift Command System, developed with Sargent Electrical, on Conqueror and Elegance ranges
- Use of Computational Fluid Dynamics to help shape the bodyshell for better fuel consumption and safer towing



Developed in conjunction with SARGENT

COMFORT

- Grade III classification of thermal insulation for all year round comfort
- Swift AirWave or Cast bedding for ultimate comfort
- Sprung beech slats for comfortable seating and sleeping
- Regency 100% bleach cleanable carpets designed to repel everyday spills, stains and dirt
- Exclusive Duvalay Duvalite mattresses on fixed beds with memory fibre technology





SAFETY AND SECURITY

- All Swift Group products are certified by the National Caravan Council to ensure they are both legal and safe
- All Swift caravans have European Whole Vehicle Type Approval to ensure compliance with strict weight, dimension and safety requirements
- Security including a Thatcham approved TRACKER system fitted as standard



The self-powered TRACKER Retrieve system is one of the most effective tracking systems available, recognised by all police forces. Powered by its own battery, it is ideal while the caravan is in use or in storage. Activation of the system is via a specially negotiated annual subscription

STYLE AND CHOICE

- Modern desirable looks inside and out
- Models from entry level to top of the range luxury to cater for a wide range of budgets
- Caravan weights to suit a wide range of tow cars

ESTABLISHED FOR OVER 50 YEARS

- Experienced company with over 50 years of manufacturing knowledge and dedicated long serving craftsmen
- Europe's No1 manufacturer of Caravans, Motorhomes and Holiday Homes
- Swift Group undertakes what is probably the most extensive research and testing programme in the industry to ensure the design team can create products that set the industry standard for style, value and practicality.
- Recycling waste and reducing carbon emissions is a fundamental part of the Swift ethos and initiatives are always underway to achieve further improvements wherever possible
- At the forefront of product design with exceptional style, inside and out, just wander into any Swift dealership to see for yourself

DEDICATED CUSTOMER CARE

- We believe our after sales and customer care are the best in the industry – check out our customer testimonials at swiftgroup.co.uk/swift-group/testimonials
- A multi million pound investment programme in online technology enables dealers not only to order online, including spare parts, but also to check product availability and delivery dates
- **Swift Talk** – Swift Group's own dedicated social media site is the industry's most popular social networking site with over 15,000 members. Swift Group staff monitor the forum and answer questions daily, providing invaluable help and support where they can to customers. A number of key suppliers and dealers are also active Swift Talk forum members too



SWIFT CONNECT - AN EXCLUSIVE AFTER SALES SERVICE FOR OWNERS OF SWIFT CONQUEROR AND ELEGANCE CARAVANS

The Swift Group is proud to launch an exclusive service available to owners of Swift Conqueror and Elegance caravans.

What is Connect Direct?

Connect Direct is an online system, which provides each owner with a personal profile, with the ability to make the experience of owning their caravan even more unique.

How does it work?

Once you have logged on and created your profile, you will be able to access a whole host of information, specific to your caravan. In addition you will be able to have a direct line into the retail team, with the launch of a live chat facility.

Should a problem occur, you will be able to report a fault to us directly, enabling us to react quickly and work together with your dealer to take the problem away from you the owner and resolve the issue as quickly as possible.

Product upgrades and notifications will be sent via Connect Direct keeping you up to date over the coming years. This online system provides a direct route for you into the Swift Group, and enables us to provide you with proactive Customer Service support, enhancing your experience.

Connect Direct is in addition to the traditional methods of contacting us.

The key benefits of Connect Direct are:

- Access to information 24/7
- Ability to report faults directly to us
- Product upgrades and notifications
- Live chat direct into our experienced retail team
- Upload service history records
- Service history reminders



CUSTOMER
SERVICE



TECHNICAL



REPAIRS



CUSTOMER
CHAT

